

NEGAUNEE TOWNSHIP WATER DEPARTMENT

NON SERVICE AREA WATER THAW POLICY



NEGAUNEE TOWNSHIP WATER DEPARTMENT

42 M-35

Negaunee, Michigan 49866

906-475-7869 Fax 906-475-5071

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Adopted March 11, 2004

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NON SERVICE AREA WATER THAWS

NEGAUNEE TOWNSHIP'S POLICY AND FEES FOR THAWING SERVICE LINES NOT SERVICED BY THE NEGAUNEE TOWNSHIP WATER SYSTEM ARE AS FOLLOWS:

Negaunee Township Water Department may provide service for the thawing of water lines not serviced by the water system. Costs for the thaw(s) will be the responsibility of the owner. The charge for this service will be **\$75.00** per hour during regular business hours and **\$112.50** per hour after hours, weekends or Holidays. Regular hours are Monday thru Friday between the hours of 7:00 a.m. and 3:00 p.m. Minimum charge shall be for one (1) hour. After approval has been given for the Negaunee Township Water Department to thaw the non-service customers, they will be placed at the end of the list for thawing. Before any attempt is made to thaw the water line, a Hold Harmless Agreement must be signed by the home owner. If for any reason the township water department cannot thaw the water line after making an attempt, the home owner will still be responsible for the payment of hours spent in the attempt to thaw the line.

GUIDELINES TO PREVENT LINES FROM FREEZING

Home owners are advised to make an annual check of their water service piping before the onset of winter weather. Water piping located under trailers, in garages or in crawl spaces should be protected from freezing. The piping should be protected with heat tapes or insulation. (See below for the policy on freezing water services)

To protect the lines from freezing the following steps should be taken.

1. Plan the plowing, shoveling, and storing of snow to maintain maximum cover over shallow underground lines.
2. Maintain temperatures of at least 40° F. in all basements, crawl space, garage, and closet spaces where there are water pipes. If this is impractical, wrap the pipes with heat tapes.
3. Check all heat tapes to make certain they are plugged in and working properly.
4. Insulate all water piping that run along exterior walls.
5. Run the water for three to five minutes at a minimum each day to draw a change of water into the service line and house piping. The amount of time to draw an exchange of water in the service line is dependent upon the length of service line.

If it becomes necessary to waste water to prevent water pipes and lines from freezing, owners should follow these guidelines.

- The tap used for this purpose should be in a location where the noise of running water will have minimal impact on sleeping, etc. and where damage will be minimal should the drain become plugged. The room can also be expected to experience an increase in humidity and a slight drop in temperature.
- Open a tap completely for two to three minutes at least twice each day, before retiring and first thing in the morning usually are the most beneficial times to accomplish this.
 - Check the continuously running tap several times each day to make certain it is not closed accidentally or by vibration. Placing a sign near the tap as a reminder for guests and children is a good idea.
 - DO NOT use a hose or piping to connect a tap directly into a drain. This creates a cross-connection, a potentially serious health hazard.
- If your home will be unattended for more than twenty-four hours, have a friend or neighbor check it daily and fully open the tap for several minutes.
- Remember the best way to prevent pipes from freezing is with proper installation and insulation. Wasting water is at best a bothersome and expensive temporary solution.



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HOLD HARMLESS AGREEMENT

FOR AND IN CONSIDERATION of the receipt of services from Negaunee Township as follows:

I hereby release the Negaunee Township, its agents, employees, representatives, and assignees from any and all liability, injury, damages, or losses, which may be incurred by me or my property as a result of the actions of the Township, its agents, employees, representatives, and assignees in performing the services as above stated.

I further agree to indemnify and hold harmless, the Township, its agents, employees, representatives, and assignees for any and all actions, proceedings, claims or demands, costs or damages, which may be brought against the Township as a result of having performed the services above, set forth to the undersigned.

If for any reason the township water department cannot thaw the water line after making an attempt. The home owner will still be responsible for the payment of hours spent in the attempt to thaw the line.

Homeowner's Name: _____ Township Rep: _____

Address: _____ Signed: _____

Signature: _____ Date: _____

Date: _____



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THAWING WATER REPORT

DATE: _____

NAME	
ADDRESS	
PHONE	
REQUESTED BY	
RECEIVED	
ON SITE TIME	
START TIME	
END TIME	
VOLTS	
LEFT SITE	
COMMENTS	